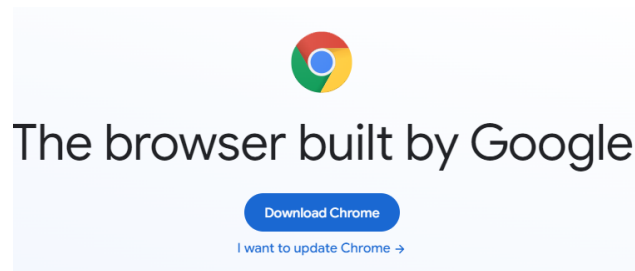


Get the right web browser and allow pop-ups:

To take an Online Street Degree course, you'll need to use a laptop or a computer. The courses do not work properly on a mobile device.

You will also need your laptop or computer to be using a Chrome Browser. If you don't already use Chrome, please download it by googling 'download Chrome' and downloading the version of Chrome that is right for your computer.



Create a LearningHub account and start a course:

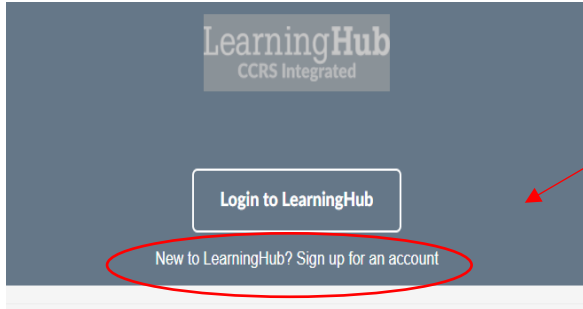
Once you have your Chrome web browser open, you'll need to make yourself a free account at LearningHub.

To create a LearningHub account:

1. Go to <https://learninghub.phsa.ca/Learner/Home>
2. Click on 'New to LearningHub? Sign up for an account'
3. Learninghub will ask you not to create multiple accounts (if you don't have a Learninghub account already, just click continue).
4. You will need to use an existing email account to create a LearningHub account.
5. Create a new account by filling out your Name, Email and Password.
6. Choose a password you will remember. If you can, write it down somewhere or note it in your phone or take a picture of it with your phone. If you forget your password, you can request a password reset be sent to your email address.
7. The last step to creating your LearningHub account is activating it. To do so, go to your email account that you signed up with. You'll see a confirmation email from LearningHub.

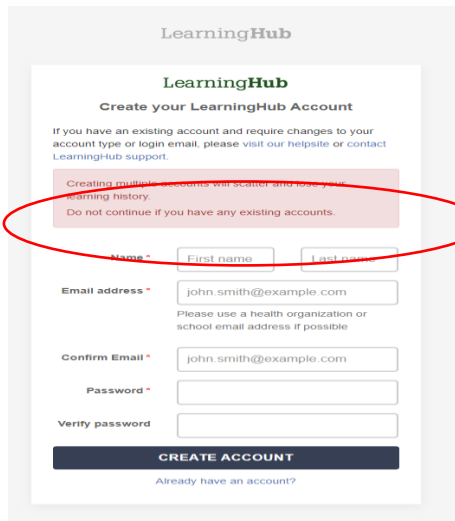
How to access Online Street Degree

Go to <https://learninghub.phsa.ca/Learner/Home>



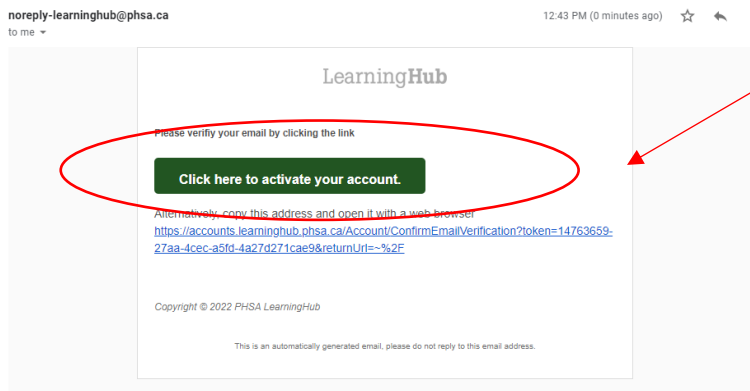
Click to 'New to LearningHub? Sign up for an account'

Create a new account by filling out your Name, Email and Password in the form.



Learninghub will ask you not to create multiple accounts. Just 'continue' if you don't already have an account

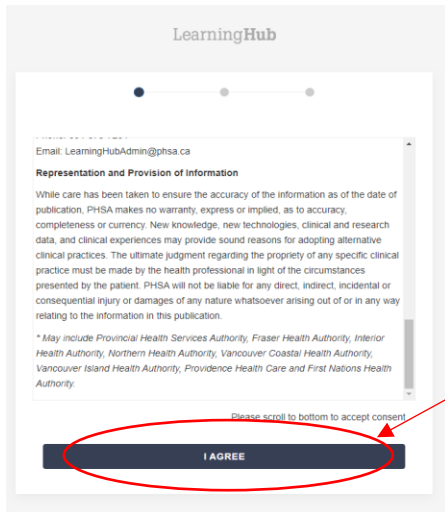
After you 'Create Account', go to your email account that you signed up with to activate the account



Click on the link in your email to activate your LearningHub account.

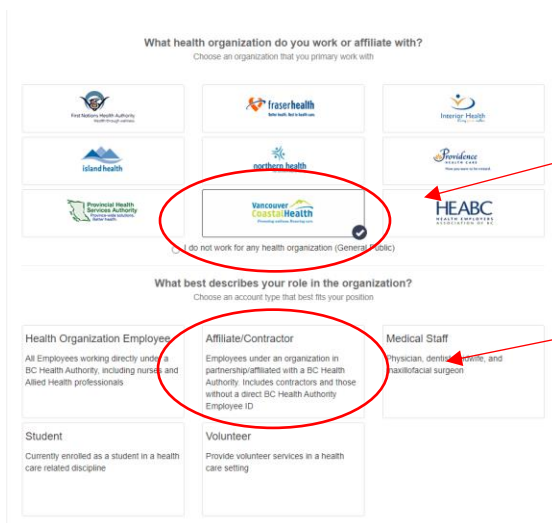
How to access Online Street Degree

To activate your account you'll need to click on 'Read and agree' to the terms and conditions (you'll need to scroll to bottom, then accept)



Click on 'Read and agree'

LearningHub will ask what organization you work for. If you're working for VCH, or in harm reduction or overdose in the VCH area, you can choose VCH. It will ask about your role, if you are an employee of a community organization (like an OPS or housing site), choose "Affiliate/ Contractor".

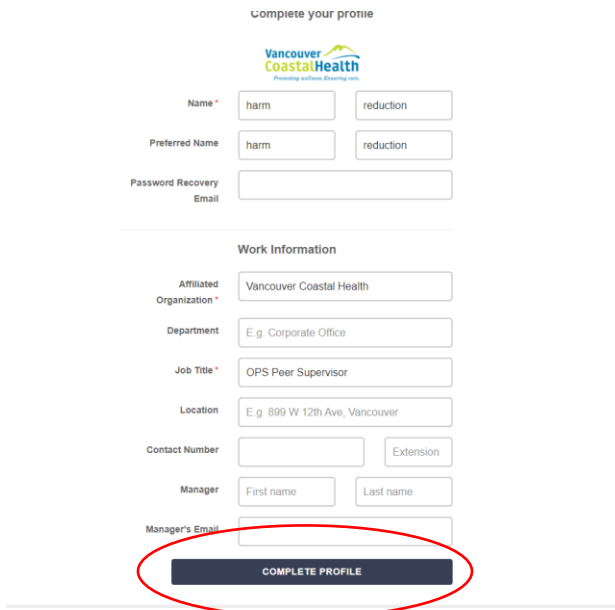


Choose 'Vancouver Coastal Health' if you're within the VCH region

Choose 'Affiliate/contractor'

How to access Online Street Degree

Fill in your Profile with your name and work information. The items with a red * (Name, agency, title) are required and the rest are optional. Click “complete profile”.



The screenshot shows a web form titled "complete your profile" with the Vancouver Coastal Health logo at the top. The form is divided into two main sections: "Personal Information" and "Work Information".

Personal Information:

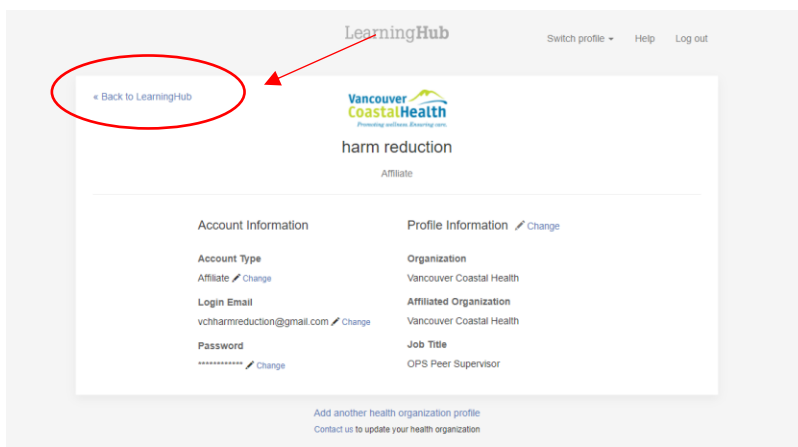
- Name *: Two input fields containing "harm" and "reduction".
- Preferred Name: Two input fields containing "harm" and "reduction".
- Password Recovery Email: One empty input field.

Work Information:

- Affiliated Organization *: One input field containing "Vancouver Coastal Health".
- Department: One input field containing "E.g. Corporate Office".
- Job Title *: One input field containing "OPS Peer Supervisor".
- Location: One input field containing "E.g. 899 W 12th Ave, Vancouver".
- Contact Number: Two input fields, one empty and one labeled "Extension".
- Manager: Two input fields labeled "First name" and "Last name".
- Manager's Email: One empty input field.

At the bottom of the form is a dark blue button labeled "COMPLETE PROFILE", which is circled in red.

You will see your profile! Click on ‘back to LearningHub’ to login and search for courses.



The screenshot shows the "LearningHub" profile page for a user named "harm reduction". The page has a header with the LearningHub logo and navigation links for "Switch profile", "Help", and "Log out".

The main content area displays the user's profile information, which is organized into two columns:

- Account Information:**
 - Account Type
 - Affiliate / Change
 - Login Email: vcharmreduction@gmail.com / Change
 - Password: ***** / Change
- Profile Information / Change:**
 - Organization: Vancouver Coastal Health
 - Affiliated Organization: Vancouver Coastal Health
 - Job Title: OPS Peer Supervisor

At the bottom of the profile page, there is a link to "Add another health organization profile" and a note to "Contact us to update your health organization".

A red circle highlights the link "< Back to LearningHub" in the top left corner of the profile page, with a red arrow pointing to it.

How to access Online Street Degree

Once you are logged into your Learning Hub account, you can search for 'Online Street Degree' in the search field:



You should see several courses pop up from your search including:

- Online Street Degree - Advanced Overdose Response (course code: 27846)
- Online Street Degree - First Responders Collab (course code: 28486)
- Online Street Degree - Managing Medical Emergencies (course code: 28485)


Choose the course you'd like to take by clicking on it.

EXAMPLE:

Click here on course title

Online Street Degree - Advanced Overdose Response

This online learning module is intended for anyone who wants to learn more about advanced approaches for responding to overdoses. It is designed for peers and other people working on the frontlines at overdose prevention site, supervised consumption sites and/or in outreach.

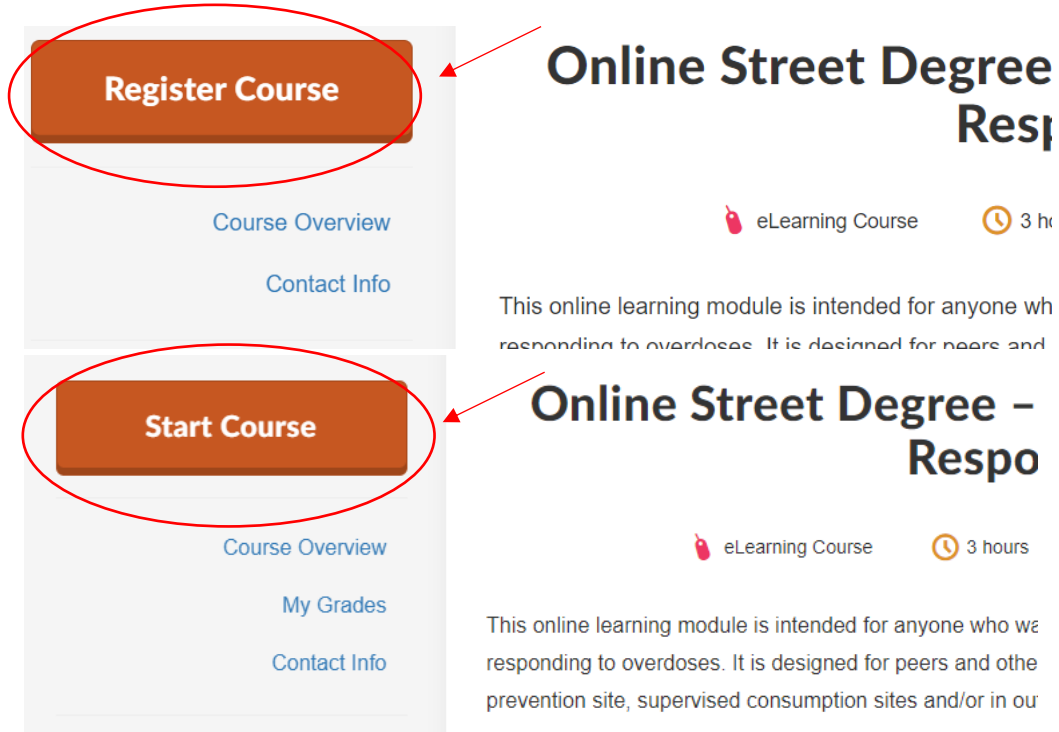
 eLearning Course  3 hours  Emergency Management



FNHA	FHA	HEABC	IHA	VIHA
NHA	Other	PHC	PHSA	Public
VCH				

How to access Online Street Degree

Click on 'Register Course' and then 'Start Course'



Register Course

Course Overview
Contact Info

Start Course

Course Overview
My Grades
Contact Info

Online Street Degree Resp

eLearning Course 3 hr

This online learning module is intended for anyone wh
responding to overdoses. It is designed for peers and

Online Street Degree - Respo

eLearning Course 3 hours

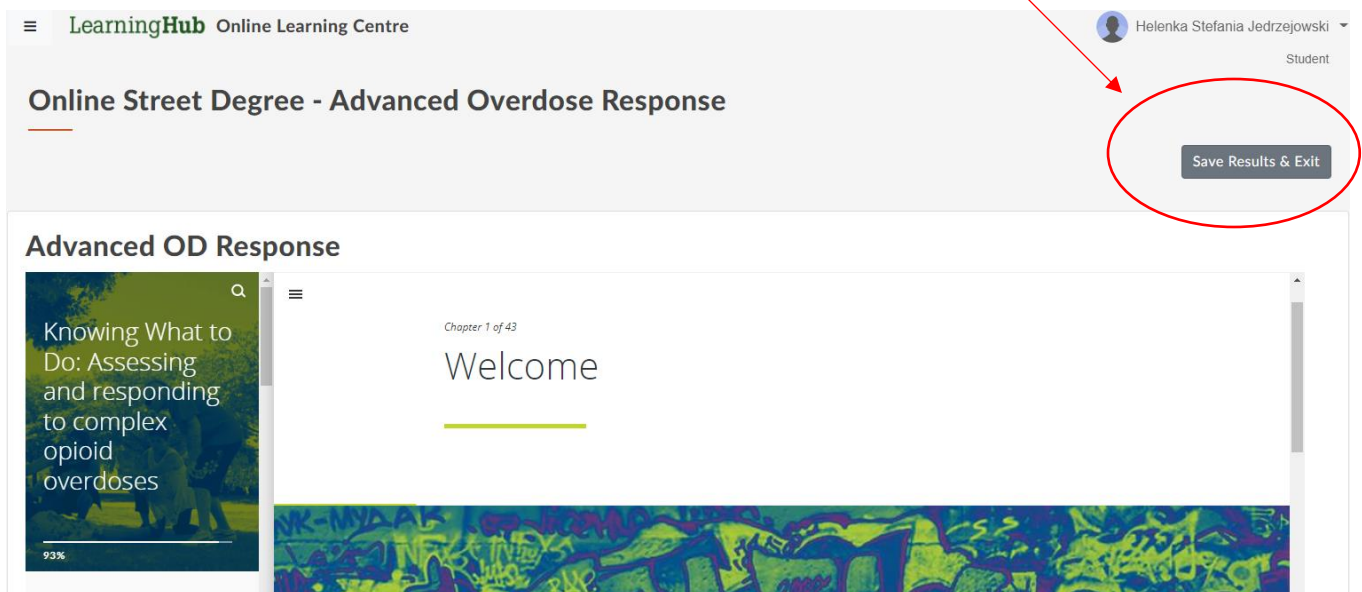
This online learning module is intended for anyone who we
responding to overdoses. It is designed for peers and othe
prevention site, supervised consumption sites and/or in our

You should be ready to get started on the course now.

If you run into challenges, please email overdoseresponse@vch.ca

SAVING YOUR WORK: You don't have to complete the whole training in one sitting. When you feel you need a break you can simply click on 'Save Results and Exit'. You can find the 'Save Results and Exit' button by scrolling to the top of the PRIMARY Chrome window – it is always at the very top right corner of the LearningHub platform page.

Save your work at any time by clicking this



RETURNING TO COURSE HOME PAGE AND COMPLETING COURSE: When you've completed the training you can 'Save Results and Exit'. This will bring you back to the course home page where you can complete the evaluation. Once you have completed both the learning module and the evaluation you have completed the course. You will be emailed a certificate of completion but it may take some time (won't be immediate) as the certificate is generate by humans on the VCH Overdose Emergency Response Team and not by a machine. Thanks for your patience and feel free to email overdoseresponse@vch.ca if ever you have questions.